

Your Bulky Waste Clean-Up Guide

Thank you for helping keep your neighbourhood clean and safe.

The Bulky Waste Clean-Up service is for large items that you can't sell, give away, recycle or repurpose.



What you need to do now

Please read the following information and follow the instructions so that all your items are collected and you don't risk any fines.

When?

Put your items out no more than 24 hours before collection.

Any earlier and you risk a fine – it also encourages others to dump illegally, which you may be responsible for.



Where?

Put your items in the place identified in your booking – e.g. front kerb.

- If the items aren't in that place, they may not be collected.
- We can't enter private property to collect items.



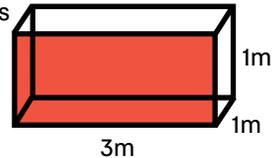
If you need to amend or cancel your booking you can do so up to three business days before your collection.



How much?

A maximum of three cubic metres is allowed – that's 3m x 1m x 1m.

- More than that could be left behind for you to remove or you could forfeit your second allowed Clean-Up.
- Got too many items? Book a double collection for double the amount.

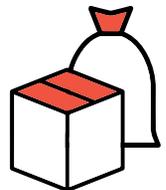


How?

Keep it tidy and safe!

That means large items only, placed away from footpaths and driveways.

- Small items go in your red bin.
- Bag, box or tie up loose items to avoid litter or spillage.
- See below for rules for specific items.



Identify your items

Mark your items as a Bulky Waste Clean-Up so we can find and remove the right items.

Write your booking number and collection date on one of the three options below and stick it on your pile – as many times as needed.



Do it yourself

Write your booking number on a piece of white paper or directly on the item.



Green fluro sticker

If you ordered the postpack.



Printable flyer

Write your booking number on the printable flyer attached to your booking confirmation email.



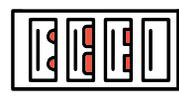
Clean-Ups larger than 3 cubic meters (3mx1mx1m) could be left behind for you to remove or you could forfeit your second allowed Clean-Up.

It's your responsibility to make your Clean-Up safe.

That means:



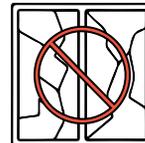
Items like wardrobes, refrigerators, washers, and dryers must have their doors removed to protect children and animals from getting trapped.



Tall items must be laid down to prevent tipping.



Loose items must be boxed, bagged or tied together to prevent spillage. If items are small enough for your red bin, put them in there.



Don't put out any glass. This includes mirrors, glass doors or glass-topped tables.

What we can collect



Electronics

Televisions, computers, heaters, lamps, fans, etc.



Furniture

Lounges, chairs, tables, beds, cabinets, etc.



White goods and appliances

Fridges, washers, dryers, microwaves, etc.



Household items

Pots, pans, toys, ornaments, etc.



Flooring material

Rugs, carpets, etc.
Small quantities from a single room only.
Must be cut into 1m lengths and tied.



Garden cuttings

Branches, plants, clippings, twigs, etc.
Must be less than 15cm in diameter.
Must be cut to 1m length and tied into bundles.



Got a mattress?

Step 1: Add it to your booking. We only collect mattresses in a Clean-Up if you included it in your booking. A separate booking number is provided for mattress removal.

Step 2: Identify your mattress by writing your mattress booking number on it.

Step 3: Place it separate from your other Clean-Up items.



Need to add/remove from your booking? You can do so up to three business days before your collection.

What we can't collect



There are some items and materials that are too dangerous to put out for collection. Below are some items we can't collect because they pose too great a risk for the community.

Putting out items that we can't accept for any reason is illegal and you could be fined.



Large or heavy items

Items more than 1.5 metres in length/height or too heavy to be lifted by two people:

- Large hot water heaters;
- Garage roller doors;
- Building refuse (bricks, tiles, concrete and cement, bath tubs, etc);
- Large amounts of cabinetry i.e. a full kitchen renovation;
- Rocks, soil, tree stumps, roots and branches over 15cm in diameter; and
- Any car parts and tyres.



The risks involved:

Injuries to staff at pick up; and
Damage to trucks and recycling facilities.

Toxic, poisonous, or flammable items

For example:

- Asbestos;
- Batteries - all sizes;
- Paint (including empty cans);
- Garden, pool and cleaning chemicals;
- Medical waste, sanitary products and nappies;
- Cooking and motor oils;
- Gas tanks and pressurised cans; and
- Fire extinguishers.



The risks involved:

Exposure to dangerous chemicals and fumes;
Chemical spills;
Air or water pollution; and
Fire in trucks or at recycling facilities.

What we can't collect



Sharp and spikey items

For example:



Spikey cuttings (palm fronds, cacti).



Fence or wood panels with exposed nails.



Any glass (intact or broken) including mirrors, windows, doors, pool fencing or parts of furniture (tabletops, dressing table mirrors, cabinet doors).



The risks involved:

Cuts, puncture wounds, or eye damage to staff at pick up and at recycling facilities.

Small, loose and spillable items

Includes:

- Bean bags;
- Foam/ styrofoam (white packing blocks or beads);
- Loose or poorly bagged/boxed items; and
- General household garbage.

The risks involved:

Environmental harm, messy streets and water pollution.



Business, commercial and renovation waste

Includes:



Any construction, demolition or renovation waste created through a commercial arrangement (e.g. a contracted builder).



Any material generated by a business (shop fittings, garden cuttings, paper/ cardboard, food, etc).



Business don't pay the Domestic Waste Charge entitling them to a Clean-Up.



The service is for general household waste and not large renovation, construction, or demolition waste items or quantities.

Welcome to the waste**less** generation.



Putting out items without a booking, even if you think someone else may collect them, is illegal dumping and risks a fine of up to \$4,000.

**Need to change
your booking?**



Go online

cleanup.cbccity.nsw.gov.au

For more information,
visit cb.city/cleanup
or call 9707 9000

